

(Appendix 1)

Streetscene & Transportation Portfolio – Feedback from Policy Development Workshop (March 2015)

Policy – Street Lighting

Suggestion / Challenge / Question	Response / Action
Part Night Timings	
1. Can the lights be switched off Intermittently or every second to third light.	This can be investigated and looked into in certain locations.
2. Some lighting is needed in residential areas, nowhere to be totally out as in question 1.	This can be investigated and looked into and assessed in line with the current proposal.
3. Lighting needs to remain on at O.A.P complexes.	Agreed.
4. Dimming lights rather than turning the lights off should be considered	Already in the current policy. All new lighting units installed have the capability to be dimmed or do dim by up to 35%.
5. Concerns raised over people falling over when the lights are off.	Lighting units will only be switch off from 2400 hrs until 0500 hrs.
6. Residential timings should be midnight to 5am (subject to risk assessment and discussion with partners.)	Agreed.
7. Industrial timings should be midnight to 5am (subject to risk assessment and discussion with partners.)	Agreed.
8. Midnight too soon, Should start at 1am and not beyond 5am was suggested.	Agreed on the end / switching on time but common consensus is Midnight.
9. If a Town or Community Council offers to pay or subsidise the savings can the lighting units be left on.	This could be discussed with an option to agree.
10. Attention was drawn to streets in the vicinity of Flint Castle where the lights are so bright one light could illuminate an entire street. It was suggested that there should be a review of the installations of similar lights to these across the county in order to reduce energy costs during normal	Possibility of the units being reduced in wattage after an assessment is undertaken.

lighting hours as well as through the night.	
11. Concerns were generally related to community safety in residential areas. The vulnerability of industrial areas and the impact of burglaries on business growth and local economy was raised. It was acknowledged that turning the lights off may encourage local companies to install their own security lighting systems.	Noted, this will be monitored as required.
12. The suggestion of a pilot scheme which would see 1 in 2 or 1 in 3 lights switched off.	Discussed in question 1 and 2.
13. General concern against turning street lights off in either residential or industrial areas	Noted, this will be monitored and addressed accordingly. All areas will be assessed for suitability of installation in line with the policy recommendation.
14. Concerns were generally related to community safety in residential areas	As in question 13.

Suggestion / Challenge / Question	Response / Action
Risk Assessment & selection for installations	
1. Risk Assessment and selection process is vital.	Agreed.
2. Important to liaise with local Members, blue light services etc. local intelligence and knowledge.	Agreed. Consolation will take place with all relevant stakeholders.
3. Important to liaise with Town and Community Councils as they may know of 'hot spots'.	Agreed.

Suggestion / Challenge / Question	Response / Action
Repair/Attendance	
1. Frustration expressed with Scottish Power regarding length of time taken to undertake repairs. Need to strengthen contractual arrangements with Scottish Power.	Discussed and answered at meetings.

2. Needs to be a standard not a target or average repair time	Agreed, we will endeavour to repair all lights within the time frame within the policy.
3. There was a current perception that repairs were not being undertaken unless someone rings in to report it and there was a general dissatisfaction with response times to reports.	Certain faults are only known if a member of the public calls them in due to location of lamps or intermittent faults. Some lamps are noted on night inspections but are or have also been reported via the Streetscene phone line.
4. There was an opinion that steps should be taken to make it easier to report a light out rather than having to go through the street scene contact centre.	The current procedure to report a fault is though the call centre or via the various internet methods.

Suggestion / Challenge / Question	Response / Action
Night time regime, an increase to 28 days from 14 days	
1. Agree with relaxing this to 21 days and if working well, look at reviewing it and extending it to 28 days.	Due to the part night installations the inspection time frame in hours for night inspection is reduced during summer months due to switch on and off of the lantern. Will be considered if 28 days inspections become ineffective.
2. Extend night inspections to include town and community councils	This can be done in agreement with the relevant Town and Community Council.
3. 28 day inspection reverting back to either 21 days or 14 days if not working effectively.	This will be monitored to ensure that all lamps where practical will be included within the inspection.

Suggestion / Challenge / Question	Response / Action
Additional Comments	
1. Introduction of LED lights for greater savings.	Pilot schemes are currently underway with all new signs and bollards being LED.